

CHEROKEE COUNTY ELECTRIC COOPERATIVE
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February 6, 2012

To Whom It May Concern:

Cherokee County Electric Cooperative Association recently utilized the services of Mark Seguin with TBG Fraud Solutions for training purposes with our Identity Theft Red Flag Prevention Policy. I was very pleased with his presentation.

Mark studied our policy prior to the presentation in order to address all necessary topics. He provided each employee with a one page list of highlights from our policy rather than bore them with a lengthy review of each policy section.

Mark's presentation was personal enough to keep everyone interested by discussing surprising information about the Internet, Facebook and cell phones. He had everyone thinking and asking questions on a personal and business level by the end of his presentation.

Mark was allowed to discuss the Legal and Identity Theft Shield services offered through TBG Fraud Solutions at the end of his presentation. He used only a small portion of his time to offer these services.

I feel that having Mark train our employees for Identity Theft Red Flags was very worthwhile and much better received by our employees than having them read the policy or listen to a fellow employee review the policy.

Please contact me if you have any questions.

Sincerely,



Nan Glaze
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