



1109 West Panola · Carthage, Texas 75633
Phone: 903-693-2000 · www.panola.edu

September 25, 2008

To Whom It May Concern:

Re: TBG Fraud Solutions
Identity Theft Risk Management Team

In an effort to be proactive in the fight against identity theft we recently held an identity theft educational training for full time employees conducted by Mark Seguin of TBG Fraud Solutions. We found the training to impact the way we think regarding identity theft and sensitive information.

The result of the training has been a change of behavior in our employees. Also, we found the training to be very productive and a good use of our employees' time. Mr. Seguin exhibited great communication skills which kept the full attention of the participants.

We opted to make available the Identity Theft Program for our employees. They were educated and given the opportunity to ask questions and participate in their program that day without any pressure to purchase their products.

In short, I would recommend Mr. Seguin and TBG Fraud Solutions to any school or organization that desires results-oriented training for their employees on how to protect students, clients, customers, and employees' sensitive information.

If you have any questions concerning this matter, please feel free to contact me.

Sincerely,

A handwritten signature in black ink that reads "Micheal S. Edens". The signature is written in a cursive style.

Micheal S. Edens
Director of Administrative Services